



What to do if you have a complaint:

Our aim is to provide a first class service, however, if you wish to register a complaint, please contact us by writing to Avril Storey, A S Insurance Services, 51/53 Doncaster Road, Goldthorpe, Rotherham, S63 9HJ, or, by phone 01709 881717, by fax 01709 888282.

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service, for an independent assessment and opinion. The FOS Consumer Helpline is on 0800 023 4567 and their website is at: www.financial-ombudsman.org.uk or you can contact them by post at: Financial Ombudsman Service, Exchange Tower, London E14 9SR